

## **ATF MEDICAL, INC. – PRIVACY POLICY**

ATF Medical is a medical equipment and supply company that provides comprehensive, clinically based equipment and adaptive housing solutions to fulfill workers' compensation claims. We are dedicated to improving the lives of injured workers - especially those with complex or catastrophic injuries – by equipping them for independence and the highest functional outcomes.

This privacy policy will help you understand how ATF Medical uses and protects the data you provide to us if you and/or your insurance provider contracts with us to use our services.

Any subsequent contact will be via email or telephone. To initially contact you, all we require is your name, telephone number and email address and a brief message so that we can direct your questions to our trained referrals team. Any data collected subsequently as a result of your outreach, including your identifiable health information such as diagnosis codes and prescriptions, is stored securely in our internal database and is protected by technical and organizational safeguards.

Encryption technology, including current industry-standard encryption protocols, is used to protect your information. Also, as an accredited medical company, ATF Medical is subject to additional regulation as is outlined in the HIPAA (Health Insurance Portability and Accountability Act of 1996) Privacy Policy that also appears next to this corporate policy.

ATF Medical will not share your personal information with third parties or affiliates for marketing purposes. Your information is shared solely for us to ascertain if we can provide services for your rehabilitative care. At any time, you have the right to modify your data or to ask us to update it or even delete it in our service database. Also, at any time, you may contact us to opt-out of communications via either email or telephone. Please either email us at [info@atfmedical.com](mailto:info@atfmedical.com) or call us at 877-880-4283. You may also choose to reply with STOP or OPT-OUT on any text messages you may receive from us.

Should you choose to contract with us for services, we will retain your data for a minimum of seven (7) years from date of service, and access is only available to our internal staff unless you provide written and notarized authorization to release it to a third party such as an insurance company or attorney.

ATF Medical may occasionally update this Privacy Policy to reflect company and customer feedback. We encourage you to periodically review this Policy to be informed of how ATF Medical protects your information.

If you have any additional questions about our services or our privacy policy, please email us at [info@atfmedical.com](mailto:info@atfmedical.com), or call us at 877-880-4283. We look forward to serving you.